

## JOB DESCRIPTION

<b>Post:</b>	Personal Support Advisor
<b>Responsible to:</b>	Student Services Team Leader
<b>Salary:</b>	£22,739 - £25,327 per annum Scale 4 (Pts 21 - 24) Full Time 37 Hours per week
<b>Conditions of Service:</b>	Truro & Penwith College Conditions of Service
<b>Main Purpose of Job:</b>	<p>To provide personal support, information, advice and guidance on a broad range of issues including health, relationships, financial, safeguarding etc within the college.</p> <p>To maintain, organise and develop relevant welfare resources within the College.</p>
<b>Specific Duties:</b>	<p>To provide a drop-in triage service to ascertain learners needs, and signpost to relevant internal and external support services.</p> <p>To maintain close liaison with outside agencies.</p> <p>To support students with financial and welfare information within the College.</p> <p>To support curricular and tutorial activities across the College.</p> <p>To maintain, organise and develop financial and welfare resources within the College.</p> <p>To assist with organisation of groups, conferences, talks and other events related to Student Services.</p> <p>To support the work of the Student Services and Safeguarding Teams as necessary.</p>

## **General Requirements:**

As a member of staff the post-holder will be required to further the agreed aims of the College by participating fully in the following:

The first six months of your employment will be a probationary period, during which your suitability for the position to which you have been appointed will be assessed

To participate in the scheme for appraisal and review of performance adopted by the College.

The provision of a high quality environment for student learning and associated activities.

Student Welfare and Support Services.

To be responsible for promoting equality and diversity in line with College procedures.

The development of a flexible and responsive institution.

To act responsibly in using resources including contributing and complying with efforts and initiatives to reduce carbon emissions.

To maintain the highest standards of professional behaviour at all times (including compliance with the staff Code of Conduct), with a positive and student focused approach.

College Promotional and Marketing Activities.

The safe and appropriate use of College equipment, premises and property.

Health and Safety Procedures as laid out in the College Health and Safety Policy.

Staff Development Activities.

General College Developments.

All members of staff must be prepared for changes in their responsibilities and work.

The postholder will also be required to undertake such other tasks as the Principal from time to time may determine.

All members of staff are required as part of their duties to accept responsibility for safeguarding, Prevent and promoting the welfare of children and vulnerable adults.

## PERSON SPECIFICATION

### PERSONAL SUPPORT ADVISOR

Ideally, the person appointed will have the following skills and experience:

- Experience and knowledge of working with people of all ages and background or the enthusiasm to learn.
- Experience and knowledge of financial support information eg benefits bursaries and welfare issues or the enthusiasm to learn.
- Hold a First Aid and Mental Health First Aid Qualification or be willing to achieve one.
- Very good interpersonal skills and in particular the ability to establish good relationships with students and staff.
- Very good organisational and administrative ability.
- Computer literate.

The College is registered with the Disclosure and Barring Service and the successful applicant will be required to apply for a Disclosure at the enhanced level. If you apply for a job with vulnerable people when you know you are on a barred list you could be fined or face a prison sentence.

Truro and Penwith College is committed to ensuring a culture of valuing diversity and ensuring equality of opportunities.