### **Purchasing** your **Bus Pass**

#### Step 1: Create an College Online Store account and link a student

Guidance: https://www.truro-penwith.ac.uk/app/uploads/2025/08/College-online-store-registration.pdf

#### Step 2: Go to the College Online Store

https://truro.collegestore.uk/

Click View Our Bus Passes!



#### Step 3: Select the correct category

Guidance on which category of bus pass to choose can be found here: <a href="mailto:truro-penwith.ac.uk/transport">truro-penwith.ac.uk/transport</a>



#### Important:

This must be the same category as chosen on your bursary application



#### Notes:

If tendered – choose the destination campus

# Please select the cerrect bus pass option below. For tendered bus passes, select your destination campus to view the valid passes. A. Public - All Campuses - Go Cornwall Open Public Routes B. Turus Campus - Tendered - Go Cornwall College Only Tendered Routes - destination Truro Campus C. Penwith Campus - Tendered - Go Cornwall College Only Tendered Routes - destination Truro Campus D. Bedmin Campus - Side Tandem - Callywith/Stugecoach Routes - destination Biodmin Campus Mote: If you have, or are going to, septy for a bursary to help with the cost of your burs pass, olease do not attempt to purchase a bus pass before receiving notification of a successful application and details of your eligible funding, otherwise you will be charged the full price of the sax with no becamy debotion. You must also choose the same notiveleption as on your bursary policitor, vice must also choose the same notiveleption as on your bursary policitor, on the review of the bursary will not be applied at the checkers. For details of the bus service results, please refer to the Go Cornwall website bette. For details and support with transport options and queries, please refer to our dedicated page.

# Step 4: Select the correct bus service route number

Details of route stops are available on the Go Cornwall site - (linked)

#### Go Cornwall Public Bus Pass

This bus pass is NOT VALID on College Only Tendered Buses.

For details of the bus service routes, please refer to the Go Cornwall website **here**.

Note: Your bursary funding award will automatically be deducted fron the cost charged upon checkout (provided you have received notification of your eligible funding)

From £200.00

More Details

#### **Step 5: Choose Annual or Termly option**

If you are already logged in it will show 'Add to Basket', if not will show 'Login Required'.



If the latter, click 'Login Required', complete details and 'Login' - it will then take you back to previous page and you can then 'Add to Basket'.



If you are logged in and it still says 'Login Required' this means that no student number has been linked to the account - refer to set up guidance notes on how to do (linked in FAQ section).







If you are buying a **RideTandem** pass (STEM & Health Skills Centre only), you will be asked a question about your service route number - you must complete to proceed to purchase.

# Questions About Your Order The following questions need to be answered in order to process your order What is the service number of your route? \* Please select

# Step 6: Check and complete your name and address details

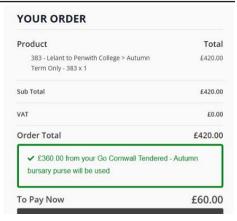


#### Step 7: Click 'Pay Now'



Bursary funding will be deducted at checkout provided your bursary application has been successful.

If your expected deduction is not showing, DO NOT proceed to pay as you will be charged the full cost. Please contact Student Services to check the status of your application.



#### Step 8: Enter card details



#### Step 9: 'Order Complete' page

You will receive an email receipt to confirm
This will be sent to the email as set up on the College Online Store
account



Once your pass has been processed you will receive an email to your student's college email address with a code to **activate your ticket** in GoCornwall or RideTandem App.

