

L2 APPRENTICESHIP

NAIL SERVICES TECHNICIAN

Overview

A Nail services technician offers a range of services for customers'/clients' nails. They complete all duties and treatments within the scope of the occupation. A Nail services technician works independently or as part of a team, supported by a salon/nail bar manager. They demonstrate a willingness to learn, have an enquiring and curious mind and are enthusiastic to learn about their chosen career. In addition, they exhibit a good work ethic applied to learning, drive and commitment to learn and maintain continual professional development. They complete nail services on a one-to-one basis with individual customers/clients within commercial timings. The occupation is fast-paced and customer-focused, providing a range of bespoke nail services, advice and product recommendations whilst meeting legal, industry and organisational requirements and codes of practice. The work environment can be varied in size, style and ambience, from a cruise ship, through to small nail bars or stations, retail environments or luxury high end beauty salons or spas.

Entry requirements*

Grade 2 GCSE (E) or above in English and Maths

Who is the course for?

The level 2 Apprenticeship in Nail Services was created with the aim of allowing learners to achieve a Level 2 qualification whilst gaining valuable experience working within the industry. The Apprenticeship will suit an individual who wants to start a career within the nail industry.

Programme content

Knowledge

- Legal and organisational requirements
- Procedures, codes of practice and ethics
- Quality assurance systems; time and self-management principles
- Commercially viable times for the completion of services
- Standards of appearance
- Continuing professional development
- Equality and diversity; the importance of aftercare advice and recommendation
- Consumer Rights Act and the Data Protection Act
- Sale of Goods and Service Act
- GDPR
- The types of products and services in the nail services and related industries
- The role of the reception area

KEY INFORMATION

Typical Duration:
15 months + 3 months EPA

Taught Days:
One day every week

Delivery Location:
Truro

Funding value:
£3,500

(£175 employer contribution if required)

Skills

- Provide manicure services
- Provide pedicure services
- Advise, demonstrate and sell nail products and services to customers/clients
- Provide gel polish services for nails
- Provide basic nail art services
- Provide nail enhancement services
- Carry out and maintain nail service industry requirements for professionalism and demonstrate a passion for the industry
- Show creativity
- Meet organisational and industry standards of appearance
- Work under pressure, observe time and self-management
- Demonstrate an appreciation of equality and diversity
- Complete services in a commercially viable time and to a high standard
- Provide advice and recommendations on the nail services aftercare and appointments
- Describe the range of products and services in the nail services industry
- Facilitate a positive customer journey and experience whilst maintaining confidentiality and consumer right
- Demonstrate excellent verbal and non-verbal communication skills
- Deal with problems within the scope and responsibilities of the occupation swiftly, seeking assistance from a senior member of staff when required

Behaviours

- Personal and professional ethics demonstrates a commitment to quality, maintains honesty, integrity and confidentiality
- Flexible and positive attitude: Adapts positively to changing work priorities and patterns when new tasks need to be completed or requirements change.
- Maintain customer care principles and practices always shows customers/clients respect and in all circumstances, demonstrates customer empathy, sensitivity and awareness.

Gateway

Apprentices must have achieved the Level 2 Diploma for Beauty Professionals - Nail Technician qualification and achieved the required level 1 qualification (or equivalent) in English and maths and taken the Level 2 English and maths test before being placed forward for the EPA

End point assessment

EPA methods

- Knowledge Test
- Observation

Contact information

For further information, please call our Business Relations Team on 01872 242711 or email apprenticeships@truro-penwith.ac.uk



* A guide to GCSE grading and Functional Skills

Department for Education

GCSE Grading

New Grading Structure	Old Grading Structure
9	A*
8	A*
7	A
6	B
5	B
Standard Pass → 4	C
3	D
2	E
1	F
	G
U	U

Functional Skills are equivalent to GCSE's, the table below shows the comparison

Entry Level 1	GCSE below G or Level 1
Level 1	GCSE D-G or level 1-3
Level 2	GCSE A* - C or level 4-9