

# Learning Resources & Services for Higher Education students

## Learning Resources

Learning Centre staff can help you to:

- Find resources
- Borrow, return and renew resources and make reservations
- Access your library account online with a PIN number
- Reset your network login
- Use the computer software, access wifi and print documents
- Print in colour and on alternative media
- Top up your papercut account
- Bind documents
- Reset your Plymouth University login
- Access full text articles from Plymouth University or via inter-library loan
- Discover online referencing guides

Inductions are arranged after you have registered.

For all Learning Centre / Library enquiries, please contact:

**Truro Campus:** [learningservices@truro-penwith.ac.uk](mailto:learningservices@truro-penwith.ac.uk)

**Penwith Campus:** [library\\_penwith@truro-penwith.ac.uk](mailto:library_penwith@truro-penwith.ac.uk)

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## Specialist Support

**Study Support:** Students can enquire about support options by contacting the Higher Education Student Support assistant, Anna Wright at Truro College: [hestudentsupport@truro-penwith.ac.uk](mailto:hestudentsupport@truro-penwith.ac.uk) or the Learning Services Administrator, Mel Tottman at Penwith College.

**Printing Support:** The Learning Centre staff can provide advanced help with setting up your prints and using alternative print media. Book an appointment by email: ([learningservices@truro-penwith.ac.uk](mailto:learningservices@truro-penwith.ac.uk) / [library\\_penwith@truro-penwith.ac.uk](mailto:library_penwith@truro-penwith.ac.uk))

**eLearning Support:** The eLearning team provides advanced help with using computer software and mobile learning. They also deliver a range of IT workshops. Make contact via the Intranet: <http://intranet/apps/supportcentre/new.php> and select 'Help Using Computer Services or Software'

**Research Support:** The Learning Centre staff can provide advanced help with finding journal articles and other resources for your assignments. Book an appointment by email: [learningservices@truro-penwith.ac.uk](mailto:learningservices@truro-penwith.ac.uk) / [library\\_penwith@truro-penwith.ac.uk](mailto:library_penwith@truro-penwith.ac.uk)